



Position: Chief Storyteller
Organization: SBP – New Orleans
Reports to: Chief Development Officer

About SBP

SBP is an award-winning, innovative nonprofit organization that shrinks the time between disaster and recovery. A leader in volunteer-driven, post-disaster rebuilding; SBP educates, advocates and improves the disaster recovery sector so that we can collectively achieve more for communities. With a team of 75+ staff and 240 AmeriCorps members, SBP has rebuilt more than 1,600 homes across 8 states and shared best practices with many more.

SBP's vision is to embrace constant improvement, community-wide collaboration, and clear benchmarks to reduce human suffering caused by the tolls of delay in recovery. By pairing resilience training with recovery operations, we strive to reduce the need for our rebuilding services over time by increasing preparedness among vulnerable communities.

SBP encourages individuals that are hungry for change and eager to innovate to join our team so that we can change the future of disaster recovery together.

Position Summary

SBP is a national leader in the disaster resilience and recovery industry. While we excel in rebuilding homes, providing life changing experiences for volunteers and clients, and driving real results through our focus on solving the root-cause of problems, we need to improve on the way we share the impact of this work! In other words, we have a ton of content, but we need YOU to help us let the world know about it.

We are looking for a communications/public relations professional who has a proven track record of leading an organization to achieve excellence through storytelling and external communications. Leadership skills, exemplary writing and established media relationships are the primary requirements of this job.

As the Chief Storyteller, you will manage the communications and marketing team, create and implement communications and marketing strategy, and ensure that SBP is positioned as a thought leader in the disaster resilience and recovery space. With a "dotted line" to the development team, you will play a major role in helping to raise funds through effective storytelling and impact reporting.

Qualifications:

- Four-year university degree or equivalent combination of education and experience
- 5 to 7 years' experience in a senior communications role, preferably with a national mandate
- Superior writing, communication, and interpersonal skills
- Excellent storyteller capabilities through quality writing: blogs, pitches, op-eds and other published media
- Experience managing a team
- Proficiency in Public Relations: quality national media placements, press releases and crisis communications
- Experience in developing concise and compelling messaging
- Experience partnering with development or sales staff to drive organization's revenue goals
- Ability to pivot quickly to new communications opportunities when natural disasters occur

Responsibilities:

- Effectively manage and grow communications team

- Create and implement annual marketing and communication strategy
- Create strategy and execute goals relating to Public Relations successes:
 - Quality media placements (national news, online and publications)
 - Corporate partner media announcements
 - Disaster communications
 - Press releases/media announcements
- Create strategy and execute goals relating to External Communications successes:
 - Write on behalf of CEO and executive leadership (blogs, op/eds, letters)
 - Drive storytelling initiatives among staff, board and external partners
 - Work with HR team to improve outward-facing recruitment messaging
 - Ensure SBP's values are incorporated in materials/web and rolled out effectively among team
- Create strategy and execute goals relating to Thought Leadership successes:
 - Pitch speaker placements at conferences
 - Placement and pitching for SBP's government advisory work
 - Social media "voice" of thought leadership

Primary Relationships:

- A Bachelor's degree is required; a Master's degree is preferred.
- 5+ years of professional human resources experience is required.
- SHRM-SCP or SPHR certification is required.
- Professional services experience preferred.
- Experience working in an ERP system required.
- Must possess a high degree of emotional intelligence.
- Must have experience coaching and mentoring highly degreed professionals in a consulting environment.
- Must believe in an organization focused on a high performance culture, a culture of meritocracy, collaboration, results oriented, and transparency

Performance Expectations:

The individual is expected to:

- Able to juggle multiple, competing priorities in a fast-paced environment.
- Exceptionally self-motivated and curious.
- High level of personal accountability.
- Align work performance with SBP's core values.
- Top-notch written communication and interpersonal skills.
- Detail-oriented with strong troubleshooting, analytical and problem-solving abilities
- Working knowledge of all facets of social media management.
- Superior work ethic and high energy level.
- Desire and ability to work, grow and learn in a startup environment.
- Plan and meet deadlines.
- Maintain a flexible work schedule to meet the demands of executive management.
- Demonstrate initiative and work as a team player.
- Convey a professional and positive image and attitude regarding the organization and the not-for-profit sector.
- Demonstrate commitment to continued professional growth and development.

[Please click HERE to apply!](#)

SBP is an equal opportunity employer and adheres to all applicable city, state and federal laws regarding

equal employment opportunity and hiring practices.

All qualified applicants will receive consideration for employment without regard to age, race, color, religion, gender, creed, national origin, physical or mental disability, marital status, veteran status, disabled veteran status, or status as a member of any other protected group or activity.

It is the policy of SBP not to discriminate against any individual, person, or group on the basis of disability and the intent of SBP to address any complaints that may arise pursuant to Section 504.