



Position: Chief Information Officer
Organization: SBP New Orleans
Reports to: Chief Financial Officer (and Chief Executive Officer)

About SBP:

SBP, a social impact organization focused on disaster resilience and recovery, **solves the challenges facing at-risk communities** and scales impact with a proven model that brings the rigor of business and innovation to reduce risk, create resilient communities and streamline recovery. By taking this holistic approach, SBP shrinks the time between disaster and recovery.

SBP does this in three connected ways—prepare, shape and build

1. SBP **prepares** individuals, communities and organizations to mitigate risk and speed recovery.
2. SBP **shapes** federal policy and system change and state and local disaster recovery programs to be more efficient and effective.
3. SBP **builds** resilient communities efficiently and effectively and shares our proven model and approach with others.

Position Summary

SBP recognizes the importance that technology plays in the disaster resilience and recovery process and seeks an experienced leader that is passionate about creating new solutions. The Chief Information Officer (CIO) will lead all aspects of the organization's technology and data infrastructure. We expect this person to have an appreciation for the overall architecture and utilize current tech and data capabilities to drive transformational change in all phases of disaster resilience and recovery. The CIO will work closely with the Chief Financial Officer and Chief Executive Officer to design and implement thoughtful technology strategies to meet SBP's growing business needs. The CIO will be an integral part of our business development and product development team, working alongside our key corporate partners, to apply forward thinking tech solutions to solve problems.

The CIO will be responsible for collaborating with the executive leadership team and business leaders to understand the diverse customer base and shape the necessary technology solutions. Experience with client services is key as the CIO will be responsible for triaging any issues with urgency to ensure continuity of services. The CIO will research and define the business case, with clear ROI, to make technology investments and determine opportunities to buy, build, or collaborate to accelerate delivering on SBP's mission. Additionally, the CIO will build on and improve our current system solutions, workflow processes, security requirements, software design, and team structure. This role will be hands on! We are looking for someone who is willing to get their hands dirty and be in the trenches with the team.

Responsibilities:

- Evaluate the company's current technology and software platform to identify gaps and opportunities, both in the near and long term
- Scale and manage the technical infrastructure and operations in support of growing business lines and a dynamic environment
- Collaborate with internal and external partners (corporations, foundations, other NGO's) through the use of technology and data to amplify our impact, drive change, or prepare communities
- Develop the long-term technology strategy for the company and translate that into an achievable road map
- Build and engage a technology team that embody the company's culture and mission

- Contribute to the “Constructive Discontent” of our senior management team, guiding strategic decisions and resource allocation
- Monitor management of all hardware, software, databases and licenses, maintenance, and projections of future needs by creating systems that scale accordingly
- Appreciate the value of data and the ability to harvest it for actionable insights
- Ensure SBP’s digital databases and archives are protected from security breaches and data losses by implementing the right safeguards
- Oversee the creation and development of an external technology committee that will serve as a critical resource to the organization
- Get to know SBP’s customers, clients, partners, and use that empathy to inform building an exceptional technology structure and product solutions

Performance Expectations:

The CIO must:

- Juggle multiple competing priorities in a fast-paced start-up environment
- Model curiosity and positivity in the face of challenges
- Be extremely driven with a strong work ethic and high energy level
- Achieve key milestones and timelines that support the data strategy
- Align work performance with SBP’s core values
- Implement strong written and verbal communication and interpersonal skills
- Troubleshoot challenges with strong analytical and problem-solving abilities
- Demonstrate commitment to continued professional growth and development
- Work well independently and collaboratively

Qualifications:

- BS/BA in business, computer science, data science or a related field; MBA is highly desirable
- 10+ years of experience as a technology leader and managing cross-functional technology resources
- Must have a proven track record of transforming strategy into an actionable plan that delivers measurable business results
- Strong personal presence, self-confidence and infectious sense of urgency
- Demonstrated ability to lead and communicate with people all at levels of the organization.
- Pass a Criminal History Check to include sex offender registry, Louisiana State Police, and FBI.

Please Click [Here to Apply](#)

SBP is building a diverse and experienced staff. The organization encourages multiple perspectives and experiences, supports a multicultural environment, and strives to hire and retain a diverse workforce that reflects the populations we work with and the communities where we work. Our hiring and business practices appreciate the strengths offered through different backgrounds.

SBP is an equal opportunity, affirmative action employer and is committed to providing access, equal opportunity and reasonable accommodation for individuals with disabilities in employment, its services, programs, and activities. All qualified applicants will receive consideration for employment without regard to age, race, color, religion, gender, creed, national origin, physical or mental disability, marital status, veteran status, disabled veteran status, or status as a member of any other protected group or activity.

It is the policy of SBP not to discriminate against any individual, person, or group on the basis of disability and the intent of SBP to address any complaints that may arise pursuant to Section 504.